



McDonough District Hospital

Board of Directors Meeting Minutes

Monday, July 21st, 2025 | 5:30 pm
Third Floor Board Room

The Board of Directors of McDonough District Hospital (MDH) met on Monday, July 21st at 5:30 pm in the Third Floor Board Room. The meeting was called to order by Jere Greuel, Chair of the MDH Board of Directors. Roll call was taken, and the following board members were present: Jere Greuel, Dr. Curt Farr, Wanda Foster, Dave Garner, Kathy Neumann, Dan O'Neill, JoEllen Pensinger, and Ryan Riggins.

Excused: Seth Minter

Also present: Bill Murdock, President/CEO

Sherri Hitchcock, VP/CFO

Wayne Laramie, VP/CNO

Bill Corbin, VP/CHRO

Gloria Bamforth, VP MDH Medical Group

Pat Osterman, VP of Business Strategy

Michael Waters, MD at MDH Family Clinic

Kim Thorman, Executive Assistant

Public Comment

There was no public comment at this time.

Med Staff Recognition / Board of Director Education

Bill Murdock introduced Dr. Michael Waters, who practices alongside Dr. Minter and Brittney Taylor, FNP at MDH Family Clinic, and has a longstanding history of serving the Macomb community. He officially joined MDH in January 2025. Originally from Fulton County, Dr. Waters completed his undergraduate studies at Bradley University in Peoria, IL. During the meeting, he shared insights into his educational background and professional journey. The board expressed appreciation for Dr. Waters' dedication and contributions to MDH. He noted that his practice has been consistently busy since his arrival here.

Dr. Waters left the meeting at 5:36 p.m.

Strategic Planning Update – For the board of directors' education this month, Patrick Osterman shared an overview of the MDH Strategic Plan, including the schedule/timeline. Pat shared a broad overview of the current goals of the leadership, and the accountability timeline that's in place to keep things moving. Pat highlighted recent collaborative meetings with community leaders to connect students with medical services and employment. Pat shared that the plan documents are reviewed with Ops Council every 4/5 weeks and with directors as applicable.

Review and request approval of the June 16, 2025 Board Meeting and Executive Session Minutes

Minutes from the June 16th board meeting, as well as the executive session minutes, were reviewed.

A motion was made by Dr. Curt Farr and seconded by Dave Garner to approve the June 16th board meeting minutes and executive session minutes. Motion carried.

Medical Staff Reports

Dr. Farr gave the Med Staff Office report on behalf of Dr. Mary Kathleen Lockard. All applications for appointments and requests have previously been approved by the MDH Credentials Committee and the MDH Medical Executive Committee. Dr. Farr explained the very detailed process for vetting and credentialing, and the approval process that is completed by the Credentials Committee and Med Exec Committee.

A motion was made by Dan O'Neill, and seconded by Wanda Foster, to approve the applications for initial appointments and reappointments. Motion carried.

A motion was made by Ryan Riggins and seconded by Dave Garner, to approve the increase in clinical privileges and the OPPE Performance metrics. Motion carried.

Administrative Standing Verbal Reports/Updates

President /CEO – Bill Murdock – Bill shared that he would like to make the board meetings more meaningful as well as efficient. To improve on efficiency, utilizing the consent agenda for the approval of minutes and routine items was discussed. The group agreed that beginning next month we will utilize the consent agenda for these items. Bill also shared that he will be gone the day of the September board meeting and the group decided to cancel this meeting unless something urgent comes up. Bill shared about this month's Department Directors meeting and the leadership development content in an attempt to bring more value to these meetings. Lastly, Bill shared that he is starting a podcast and Dr. Minter will be the first guest.

VP Chief Financial Officer – Sherri Hitchcock – Sherri shared several operational updates aimed at improving organizational performance and patient experience. Wipfli is set to begin the audit process on August 18. Additionally, a meeting is scheduled between RSM, Sherri, Bill, and Gloria to review the performance of the Community Pharmacy and discuss potential recommendations. A major change is also underway with the decentralization of Patient Registration. Soon, patients coming to MDH for tests or procedures will go directly to the relevant department instead of checking in at central registration. This shift is expected to enhance efficiency and improve patient privacy, resulting in a more streamlined and satisfying experience.

VP Chief Nursing Officer – Wayne Laramie – MDH has signed a new contract with Concord, a physician group specializing in staffing emergency rooms in smaller or rural communities—currently active in Rushville and Carthage. The transition from the current ER group has been amicable, and a smooth changeover is anticipated. Wayne also discussed efforts to reduce agency staffing, noting the progress made thus far. He concluded by outlining strategies to grow patient volume across his departments by maximizing existing resources.

VP Chief Human Resource Officer – Bill Corbin – Bill C. shared details about the continuing progress and improvements to recruit and retain employees. He outlined the structure of MDH's monthly new employee orientation, which opens with a warm welcome from MDH leadership and an overview of the organization's Mission, Vision, and Values. Additionally, the team is currently reviewing benefits for 2026, and reviewing our policies to explore the best options for our employees. The goal is to assess the potential benefits of MDH participating in the county-wide health insurance offering. Bill also highlighted recent recognition events celebrating staff contributions: a Volunteer Recognition Luncheon, Hospital Week festivities, and a Summer Block Party hosted by the PROS Employee Giving Club, which featured free meals for employees. Additionally, a free family event was held at Ball Fore. Looking ahead, the Years of Service Banquet is scheduled for October 10, 2025.

VP Medical Group – Gloria Bamforth | Gloria shared that the Gastroenterology (GI) Clinic is fully operational and continues to make improvements on workflow and efficiencies. Preparations are also underway for the arrival of an Orthopedic Surgeon in 2027, with planning meetings currently taking place. In addition, Gloria shared that a combined community and physician needs assessment will be conducted to identify areas where further focus and resources may be needed.

VP Business Strategy – Patrick Osterman | Pat shared a number of updates related to MDH initiatives and activities. MDH has recently signed a contract with Pepsi, and the MDH dietician provided nutrition education to the MHS Football team. Pat will also be attending a compliance conference and working on updates to organizational policies.

Expansion is underway at MDH Sports Medicine and Rehabilitation on Lafayette Street, allowing for the addition of new services and classes. MDH also sponsored the Y's summer strength training program and signed an agreement with Macomb schools to offer athletic training support.

Pat highlighted recent community visits he and Bill Murdock made to promote the Monmouth Clinic, noting that he now serves on the Monmouth Chamber board. He concluded by sharing positive feedback on the MDH Today Magazine, recent parade participation, and opportunities for future business collaborations.

Committee Standing Reports

Administrative Committee Report – Dan O’Neill

Dan reported that the committee finalized the organizational goals for Bill Murdock during their six-month performance review check-in, and the goals have been shared with him.

Finance Committee

The July 17th Finance Committee meeting minutes and executive session minutes were reviewed.

A motion was made by Dan O’Neill and seconded by Dave Garner to approve the July 17th, 2025, Finance Committee meeting minutes and executive session minutes. Motion carried.

The line of credit renewal at Clock Tower Community Bank was discussed. Ryan stated that the loan documents require the signatures of the President/CEO, and the Secretary/Treasurer of the MDH Board of Directors. Previously, the documents were signed by Scott Clauson and Bill Murdock, but due to the end of Scott Clauson’s term on 12/31/24, the documents will be signed by Bill Murdock and Ryan Riggins. There was a discussion regarding the terms and rates of the CDs, and the board agreed to leave the decision regarding the terms to Bill Murdock and Sherri Hitchcock.

A motion was made by Dave Garner and seconded by JoEllen Pensinger to approve the line of credit renewal at Clock Tower Community Bank. A roll call vote was taken.

	<u>Yea</u>	<u>Nay</u>
Farr	x	
Foster	x	
Garner	x	
Greuel	x	
Neumann	x	
O’Neill	x	
Pensinger	x	
Riggins	x	

Motion carried.

Old Business

There was no old business to discuss.

New Business

There was no new business to discuss.

At 6:44 p.m., with no further business to discuss, a motion was made by Dave Garner and seconded by Dr. Curt Farr to adjourn. Motion carried.

Ryan Riggins
Secretary/Treasurer MDH Board of Directors