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McDonough District Hospital
Employee Newsletter

Making Rounds

November 21, 2017 * www.MDH.org



Grateful Patient Program

McDonough District Hospital congratulates the **Emergency Services Staff** with a Healing Hand award, an honor within the Grateful Patient Program at MDH. Sarah Schoper, Grateful Patient, thanked the ER staff for acting fast and saving her life.

The Grateful Patient Program provides an opportunity for patients and/or families to show their gratitude and appreciation in honor of the excellent care received by a physician, nurse, staff member, volunteer or area of care. In addition to recognizing a Healing Hand, patients and/or families may make a financial contribution to support an area of care or direct their gift to a more specific cause.



To learn more about the Grateful Patient Program at MDH, please contact the Foundation office at (309) 836-1757.



PROS Benches

PROS purchased two new benches for ER and main entrances in memory of former employee Angie Haulk.



MDH Core Values

Honesty and Integrity · Respect · Exceptional Service · Commitment to Excellence · Teamwork

MDH Hotline

Do you have a compliance concern you need to share confidentially? Remember the MDH Hotline is available at (309) 836-1630.

Next Deadline

The next *Making Rounds* deadline is NOON on **Tuesday, December 19**. Please submit your information, articles, thank-you notes, recipes, achievements, etc., to Public Relations.

MDH Says Goodbye

Nicole Borgic, Respiratory Therapist, Cardiopulmonary, 11/3/17

Mary Frederick, OR Technician, Surgical Services, 10/27/17

Susan Gilliam, Registered Nurse, Acute Care, 11/10/17

Andrea Hall, Registration Clerk, Registration, 11/8/17

Nichole M. Hyde, OR Technician, Surgical Services, 11/3/17

Paul Kuntz, Bio-Med Tech, Plant Engineering, 11/3/17

Amanda Logan, Chief Lab Tech, Laboratory, 10/20/17

Jeff McClellan, Officer, Public Safety, 11/12/17

Kelly Shiraki, Health Educator, Outreach Services, 11/1/17

Jan Troutman, Secretary/ Receptionist, Bushnell Family Practice, 10/19/17

Job Opportunities



<u>POSITIONS</u>	<u>DEPARTMENT</u>	<u>SHIFT</u>	<u>STATUS</u>
Health Info/Appl. Spec.	Home Health Administration	Days	Full-time
PT Secretary-Non Trans	Rehabilitation Administration	Days	24 hrs/wk
Secretary/Receptionist	Internal Medicine	Days	24 hrs/wk
RN	Bushnell Family Practice	Days	Full-time
RN-FLOAT	McDonough Medical Group	Days	Full-time
RN-CCC	Emergency Services	Days	Full-time
RN	Emergency Services	7p-7:30a	Full-time
RN	Intensive Care Unit	7p-7:30a	Full-time
RN	Senior Behavioral Health	7p-7:30a	Full-time
RN	Acute Care	7p-7:30a	Full-time
RN	Acute Care	7p-7:30a	Full-time
RN	Hospice	Days	24 hrs/wk
CNA	Acute Care	7p-7:30a	Full-time
Medical Assistant	Family Clinic	Days	Full-time
OR Tech	Operating Room	7:00a-3:30p	Full-time
Paramedic	Ambulance	Variable	Full-time
Patient Care Technician	Emergency Services	7a-7:30p	Registry
Patient Care Technician	Emergency Services	7p-7:30a	Registry
Phlebotomist	Laboratory	11a-7:30p	Full-time
Public Safety Officer	Public Safety	Evening	24 hrs/wk
Parking Attendant	Valet Parking Services	Days	24 hrs/wk
Bio-Med Tech	Plant Engineering	7a-3:30p	Full-time
Chief Lab Tech	Laboratory	7a-4:30p	Full-time
Counselor (Masters)	Behavioral Health Services	Days	Full-time
Hospitalist	Hospitalist		Full-time
Lab Section Head	Laboratory	7a-4:30p	Full-time
MT(ASCP)	Laboratory	Variable	Full-time
Pharmacy Technician I	Pharmacy	Days	24 hrs/wk
Physician	Pediatric Clinic	Days	Full-time
Social Worker/Masters-LSW	Hospice	Days	24 hrs/wk
Speech Pathologist NONEX	Sports Medicine and Rehabilitation Services	Days	Full-time

Full list also available online at www.MDH.org

As of November 15, 2017

Stork Landings

Lee and **Abby Wittler** are the proud parents of a baby boy, Kayden Lee. Kayden was born on November 6. Abby is a Secretary/Receptionist in the Orthopedic Clinic.

Spencer and **Lyndsay Bedwell** are the proud parents of a baby girl, Isabella Grace. Isabella was born on November 6. Lyndsay is a Nurse Practitioner at Convenient Care.



New Faces at MDH

MDH Welcomes New Employees



Stephen Ayosanmi

Stephen is a Float Certified Medical Assistant in MMG Administration. He is originally from Nigeria and is married to Titilope. They have two children; Favour and Peace. Stephen enjoys reading and writing.



Kim Biswell

Kim is a Certified Medical Assistant in Family Clinic. She is originally from Macomb and is married to Tyler.

They have four children together; Jordan, Jacob, Tyson and Brody. Kim enjoys camping, couponing and crafting.



Wendy Cady

Wendy is a Registered Nurse in Surgery. She is originally from California, then relocated to Seattle, WA.

Wendy is married to Dave, they have two children; Thea and Dillion.



Alaina Cagle

Alaina is a Certified Medical Assistant in Convenient Care. She is originally from Macomb and enjoys fishing, four-wheeling and outdoor activities.



Kate Hagedorn

Kate is a Physician Assistant at Convenient Care. She is originally from Oneida, IL and is married to Mike. They

have three children; Wyatt, Owen and Olivia. She enjoys spending time with family, vacationing and traveling.



Lindsey Hecox

Lindsey is a Certified Nursing Assistant in Senior Behavioral Health. She is originally from Canton, IL and enjoys exercising and couponing.



Allison Hicks

Allison is a Certified Nursing Assistant in Senior Behavioral Health. She is originally from Lima,

OH. Allison enjoys sports, art, music and playing the piano.



Stephanie Lotz

Stephanie is a Medical Assistant in Cardiopulmonary. She is from Ormond Beach, FL and is married to Nathan.

They have one child, Claire. Stephanie enjoys cooking and drawing.



Sharon McKenna

Sharon is an agency Registered Nurse in Senior Behavioral Health.



Patty Staggs

Patty is Registered Nurse in Emergency Services. She is from Canton, IL and is married to Tim. They have two children;

Trent and Jake. She enjoys spending time with family, cooking and watching college football.



Jacki Wibbell

Jacki is a Nuclear Medicine Technologist in Nuclear Medicine. She is originally from Dallas City, IL and

is married to Chris. They have two children, Hayden and Maci. Jacki enjoys running, reading and spending time with her family.



Tiffany Youtzy

Tiffany is a Nurse Anesthetist in Surgery. She is originally from Geneseo, IL and is married to Jonathan.

Tiffany enjoys baking and reading.

MDH Welcomes A New Intern



Rebekah Ridgeway

Rebekah is a Nurse Practitioner Intern in MMG Administration. She is originally from Smithfield, IL and is

married to John. They have two furbabies; Macy and Dazy. Rebekah enjoys reading, walking and dog training.

MDH Welcomes New Volunteers



Quinn Kruel

Quinn is originally from Horicon, WI. She is a junior at Western Illinois University double majoring in

Medical Sciences and Forensic Chemistry. Quinn enjoys playing volleyball and hanging out with friends and family.



Bette Potts

Bette is retired from the Circuit Clerk's Office. She enjoys reading, gardening, walking, interacting with people and is chairperson of a women's group at church.



Cassie Yeoman

Cassie resides in Macomb, is married and has two daughters; Hailey and Kelsey. She enjoys spending

time with her family and playing pickleball.



New Emergency Services Leader

Stefany Myers, RN, BSN became the Leader of Emergency Services effective November 13. She has worked as an RN in MDH Emergency Services since July 2012, most recently in the capacity of ER Educator.

Stefany holds an Associate degree in Health Science from Spoon River College and graduated from Quincy University/Blessing Rieman College of Nursing in Quincy, Illinois, in May, 2011 with a Bachelor of Science in Nursing degree. In addition Stefany holds the Trauma Nurse Core Course (TNCC) certification, ACLS, PALS and serves on the Region 2 Medical Emergency Response Team (RMERT).

She has had leadership roles on a variety of committees including Stroke, Emergency Department Approved for Pediatrics (EDAP), Code Blue and the Cerner implementation for the Emergency Room.

Stefany enjoys spending time with her family, being outside, gardening and hunting.

Moving Around

Kelsi Cunningham will be working as a Staff RN in Emergency Services and a Nurse Practitioner for Hospitalists. Kelsi previously worked as an Emergency Services Leader.

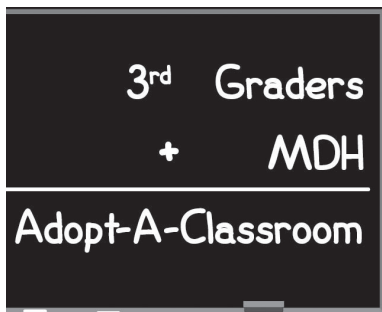
Ashley Frederick is a Quality RN Supervisor after previously working as a Clinical Quality Improvement Coordinator for Quality and Innovation Services.

Tracy Iversen is a Wound Resource Nurse for Wound Care. Tracy previously worked as a Senior Behavioral Health Registered Nurse.

Nancy Morrison is a Float Secretary for MMG Clinics. Nancy previously worked as Information Application Specialist in Home Health.

Stacie Mynatt is a Population Health Nurse for ACO/MMG. Stacie previously worked as a Registered Nurse for Hospice.

Becky Watson is now an Occupational Therapist in Rehabilitation Services after previously working as a COTA for the department.



Each month during the school year McDonough District Hospital participates in the Adopt-A-Classroom program. This year MDH has adopted Mrs. Linda Poore's 3rd grade students at Lincoln School. A representative from MDH visits the classroom to educate students about various departments at the hospital.

Ear, Nose and Throat Clinic

Kamie McKee, ANP, FNP-C from the Ear, Nose and Throat Clinic visited Mrs. Poore's classroom in October. She talked with the students about how to stay healthy during cold and flu season, including: hand hygiene, eating healthy foods, staying hydrated, regular exercising, and good sleep habits. The children had many questions about healthcare, Kamie's schooling and work and the hospital.

Kamie took the children Cuties mandarins, MDH footballs and a word search as souvenirs.



Top 10 Reasons Why HIPAA Compliance Should Matter to You

Rather than asking, “What has changed for your business in the health care realm this year?” the better question might be, “What hasn’t changed?”

If your business has any contact with electronic health records or medical information, either as a Covered Entity (CE) — health care provider, health plan, or health care clearinghouse — or a Business Associate (BA) — any vendor or subcontractor that helps a CE carry out its activities and functions — HIPAA compliance should be of the utmost importance for you.

Why? The following 10 reasons provide a good start:

1. The HITECH Act and HIPAA Omnibus Rule have substantially increased civil penalties for non-compliance. The penalty cap for HIPAA violations was increased from \$25,000/year to \$1,500,000/year per violation. Willfully ignoring or failing to be compliant means mandatory investigations and penalties can be initiated by any complaint, breach, or discovered violation.
2. New Breach Notification rules will increase the number of HIPAA violations determined to be breaches. The HIPAA Omnibus Rule expands the definition of a breach and the consequences of failure to address it properly. Providing proper notification can trigger federal investigations and eventual fines and penalties.
3. The mandated deadline for new HIPAA compliance rules has already passed. All Covered Entities and Business Associates were required to update their HIPAA policies, procedures, forms, and Notices of Privacy Practices by September 23, 2013.
4. All Covered Entities must have documented policies and procedures regarding HIPAA compliance. Recently, a dermatology practice in Concord, MA, learned this lesson the hard way, getting slapped with a \$150,000 fine for allowing the health information of just 2,200 individuals to be compromised via a stolen thumb drive. The company also had to incur the cost of implementing a corrective action plan to address Privacy, Security, and Breach Notification rules.
5. Business Associates are now required to be compliant with HIPAA Privacy and Security Rules. Business Associates will be held to that standard by Covered Entities, who are now responsible for ensuring their BAs are compliant.
6. While Meaningful Use incentives for Electronic Health Records (EHR) are optional, HIPAA compliance is not. If you manage Protected Health Information (PHI), you must comply with federal regulations or face substantial civil and criminal penalties. If a Covered Entity accepts Meaningful Use funding, a Security Risk Analysis is required — and any funding may have to be returned if adequate documentation is not provided upon request.
7. The Department of Human & Health Services’ (HHS) Office of Civil Rights (OCR) is expanding its Division of Health Information Privacy enforcement team. The federal bureau is stepping up hiring for HIPAA compliance activities calling for professionals with experience in privacy and security compliance and enforcement.
8. State Attorney Generals are getting involved in HIPAA enforcement. HHS has even posted HIPAA Enforcement Training for State Attorneys General agendas on its www.HHSHIPAAASAGTraining.com website.
9. HIPAA compliance requires staff privacy and security training on a regular basis. All clinicians and medical staff that access PHI must be trained and re-trained on proper HIPAA procedures. Documentation of provided training is required to be kept for six years.
10. Protecting your practice means avoiding the HIPAA “Wall of Shame.” The list of health care organizations reporting major breaches and receiving substantial penalties is growing at an alarming rate. The details of these breaches are widely available to the general public — and widely reported in the media.

The consequences of a health care-related data breach can include not just civil and criminal penalties but also damage to your company’s reputation.

December Calendar of Events



Divorcing Parents Education Program

Friday, December 1

1-5 p.m., Health Services Building 1 Auditorium

Cost: \$60 payable at session

Pre-registration is required.

For more information or to pre-register, call MDH Behavioral Health Services at (309) 836-1582.

Festival of Trees

Friday, December 1, 4-8 p.m.

Saturday, December 2, 9 a.m.-5 p.m.

Sunday, December 3, Noon-5 p.m.

Monday, December 4, 9 a.m.-4 p.m.

West Central Illinois Arts Center

25 E Side Square, Macomb.

Admission: \$3.00, Children ages 10 & under free

Contact the MDH Foundation at (309) 836-1757.

Saturday “L.A.T.E.” Childbirth Instruction Class

Saturday, December 2

8 a.m.-4:30 p.m., Auditorium A & B

Pre-registration required. Call OB at (309) 836-1570.

Breast Cancer Support Group

Monday, December 4

5:30 p.m., Auditorium B

The Breast Cancer Support Group is committed to helping women deal with the emotional, social, psychological, and physical aspects of breast cancer. For more information or to RSVP, contact MDH Outreach Services at (309) 836-1584.

Suicide Support Group

Monday, December 4

7-8 p.m., Health Services Building 1 Auditorium

This open discussion support group is for anyone who has been affected by suicide. The group meets the first Monday of each month. For more information, call the MDH Behavioral Health Services at (309) 836-1582.

Anger Management

Every Tuesday in December

3:30-5:00 p.m. Health Services Building 1 Auditorium

Pre-registration required.

Call Behavioral Health Services at (309) 836-1582.

Making Spirits Brighter: Navigating the Holidays with Your Dementia Affected Loved One

Monday, December 5

1-2 p.m., Spoon River College Community Outreach Center, 2500 E. Jackson St., Macomb

Community Education Manager Lynn Allen shares tips and techniques on handling the holiday season while caring for dementia-affected individuals. Hot cocoa refreshments provided. This program is free and open to the public. For more information or to RSVP, contact MDH Senior Behavioral Health at (309) 836-1568 or LMAllen@mdh.org.

Advanced Cardiac Life Support (ACLS) - Renewal

Tuesday, December 5, 8:30 a.m.-3 p.m.

Wednesday, December 6, 8:30 a.m.-1 p.m.

Auditoriums A & B

The ACLS Renewal Course is designed for healthcare providers who either direct or participate in the management of cardiopulmonary arrest or other cardiovascular emergencies who have already taken the Initial 2 day course. Pre-registration is required. Fee: \$100 plus \$37 for the book.

MDH employees may take the class for free with approval from their department leader.

For more information or to register, contact MDH Staff Development at (309) 836-1654 or staffdevelopment@mdh.org.

Seniors' Day at Citizens

Thursday, December 7

8:30-11:30 a.m., Citizens Bank, Downtown Macomb

Topic: Senior Behavioral Health Display and Depression Screenings

Contact MDH Senior Behavioral Health at (309) 836-1568.

Childbirth and Infant Care: Breastfeeding

Thursday, December 7

7-9 p.m., Auditorium B

Pre-registration required. Call OB at (309) 836-1570.

Bereavement Support Group-New Horizons

Monday, December 19

3-4 p.m., Medical Arts Building, Conference Room

For more information, call Hospice at (309) 836-1543.

Holiday Festivities



**December
2 or 9**

FAMILY PARTY

MDH is inviting you to attend a movie (TBD) with your family at Rialto Cinemas! As a gift to employees, MDH is providing a private, closed showing on December 2 or 9 at 8 a.m.

Two showings will be available based on participation levels required by the theater and may be subject to change.

The gift will include free admission, popcorn and soda for MDH employees, MDH Crothall, Morrison & Horizon employees, MDH volunteers, MDH physicians and their families.

Please stop by Human Resources to RSVP after the movie selection has been determined and claim your tickets before December 1. By providing a RSVP, we will help the theater determine staffing levels to accommodate the party and assure availability. Seats are limited, so make your reservation while tickets are still available. *All children must be accompanied by adult.*

**December
14**

ANNUAL EMPLOYEE HOLIDAY RECEPTION

Come join in the Holiday Festivities at the Annual Employee Holiday Reception! 2:00-3:30 p.m. in Auditorium A&B.

Night shift employees will receive snacks at their workstations around 11:30 p.m. on Wednesday, December 13.

MDH CARES FOR ALL

“MDH Cares for All” will be held in MDH this holiday season. Miscellaneous items can be donated in the MDH Cafeteria Monday, November 20, 2017 and conclude Friday, December 8 and will be given to various local agencies.

Ideas for items to donate include:

- New socks, gloves, coats, etc.
- Pet Food and Supplies
- School Supplies and New Books
- Food and Toiletries

ANGEL TREE

The “angels” have the names of nursing home residents and Mosaic residents who have no one to remember them with a gift during the holidays. Gift suggestions for each person are included on the angel, so the perfect gift is easy to give.

To join in the giving, simply pick an angel from the choices in Human Resources, purchase a gift for that person, and return the wrapped gift by **Friday, December 8.**



Recognition for Outstanding Customer Service – October

For the month of October, the Service Excellence department at McDonough District Hospital would like to recognize and say thank you to **employees and physicians** for their outstanding customer service to patients.

The Press Ganey, Deyta (Hospice) and Senior Behavioral Health surveys call attention to employees who demonstrate excellent customer service, according to Administrative Leader of Quality and Innovation Maggie Goettsche. Individuals recognized receive a customer service *Thank You Certificate* and are nominated for the MVP award for their outstanding hard work.

Recognition for outstanding customer service goes to the following professionals:

Inpatient: **Dr. Farr; Dr. Saeed**, Hospitalist

McDonough Medical Group: **Dr. Gonzales; Dr. Mitchell; Dr. Sparks & Staff; Dr. Arnold; Sharie Harden**, CNM; **Mary Thompson**, CNM; **Sue Adams**, FNP-BC; **Carrie Helle**, NP-C; **Janelle Friday**, Receptionist

Obstetrics and Gynecology: **Dr. Ricaurte**

Surgical Services: **Dr. Card; Dr. Biagini; Dr. Brody**

The **MDH Hospice Clinical Team** was also recognized in two Deyta surveys with words of recognition and acknowledgement for the compassionate and professional care provided to patients and their families. Here is one of the comments:

“The entire Hospice Team was wonderful.”

Congratulations to those recognized in this article and thank you for your ongoing commitment to providing an exceptional patient experience!

Don't Panic! How to fix six Common Computer Emergencies

1. Change Passwords BEFORE They Expire

- Some applications cannot be reset after they expire, change your password when you start getting expiration warnings
- After you change your network/e-mail password, reboot your workstation. This allows the change to be communicated to the network
- Set up the password self-reset in Cerner by clicking on “Self Service Enrollment” on applications page
- Problems logging onto a workstation - ensure that the username is correct and caps lock is not on

2. Reboot your Computer

- All workstations need to be rebooted daily. Public workstations are on a schedule to reboot daily, but personal devices will need to be rebooted manually.
- If a reboot does not fix the issue, a full shutdown for 30 seconds should be attempted
- Several applications, including Cerner, do not work correctly if Windows updates are waiting to be installed.

3. Close Additional/Unused Applications

- Close unused applications
- Close multiple session and patient charts in Cerner

4. Do Not Change or Personalize Display Settings

- Some applications must be set to a certain font or size to work. Changing display settings can cause applications to break
- Using non MDH wallpaper/screen saver may affect how your computer runs.
- Uploading personal information or pictures onto work computers increased the risk of introducing malware onto our network

5. Check Cables/Batteries

- Check for any obvious loose cables
- A wireless mouse and keyboards are powered by 2 AA batteries. If they suddenly stop working, try changing the batteries.
- External devices that are not working may need unplugged and plugged back in again to reset

6. Call Information Systems

- Isolate the problem/identify what program are you working in?
- Take notes about the error messages
- Remember the steps you've taken
- Call when you have time for a tech to remote into your workstation and work with you to resolve your issue as quickly as possible

Looking for Advice?

Dear Lucy,

The holidays are here and I'm dreading the season. It's been a very difficult year after experiencing several losses of people very dear to me. I don't see the point in celebrating. I have always been the one to host the Christmas dinner and my husband and I attended lots of holiday parties. I know people will be disappointed if I don't continue the tradition and don't attend people's festivities, but I'm not feeling up to it. But I also don't want to let people down.

Sincerely,
Not Feeling Very Merry

Dear Not Feeling Merry,

The holidays for many are a time to gather with family and friends to celebrate the year, but for some people the anticipation of the holidays and all the events is very stressful. For people who have experienced loss it may mean holidays are celebrated and experienced in a very different way from how it used to be.

During the extended holiday season there are constant reminders of what you may have done in the past or what others are doing now that used to bring you joy. It's hard to know how to respond to "hope you and your family have a wonderful holiday" when you feel like your sense of family is shattered or you are feeling alone.

Most importantly, this is the time to put your needs first and take care of you. Take care of yourself physically and emotionally. You aren't in control of how others think and you certainly aren't responsible if other people feel disappointed. Be cautious about putting expectations on yourself that will cause you additional stress. If being surrounded by family will bring you comfort, hosting a gathering at your home may be a good thing. Please accept other people's offers to help, to bring food, to set things up and to take care of the clean-up. If people don't offer, you need to ask. It's also very reasonable to let family know hosting is more than you'd like to take on and you will pass on doing so this year. It's not wise to isolate too much so accepting an invitation to a get-together with people who have been a source of support may be an event you could consider. In all of these cases you may want to talk with family and friends ahead of time to let them know how difficult this may be.

Remember you don't have to enjoy the holidays. In fact, you don't even have to go through the motions of pretending to enjoy the festivities. Allow yourself to feel what you are feeling. If there are times of sadness, allow yourself to cry. If there are times of excitement, join the moment. Allow yourself to experience happiness if there's something that makes you smile and take time to reflect on precious memories to honor people you have lost.

The staff of Behavioral Health Services wishes you peace this holiday season.

Best regards,

Lucy

Community Support

West Prairie High School Volleyball Donates to Linda's Fund



West Prairie High School Volleyball team hosted "Knock Out Cancer" night on October 4. With the support of the community, \$808.15 was donated in support of Linda's Fund to McDonough District Hospital. Since 2011, the WPHS Volleyball team has donated over \$13,500 to MDH Cancer Education & Screening and Linda's Fund.

Farmers & Merchants Bank donates to MDH



Pictured are (l-r): McDonough District Hospital Foundation Leader Vicky Kipling and Lindsey Waller of Farmers & Merchants State Bank of Bushnell. Waller presented a \$195 donation for MDH Cancer Education & Screening from the employees of Farmers & Merchants State Bank who make a donation to a different charity each month for the privilege of wearing jeans to work on Fridays.

BPC Athletic Booster Club donates \$1,700 to Linda's Fund



Bushnell Prairie City Athletic Booster Club presented a \$1,700 donation for Linda's Fund at McDonough District Hospital. In support of Breast Cancer Awareness Month, the Boosters coordinated a fundraiser at the "Paint the Gym Pink Night" on October 5.

MDH Staff donates \$2,330 to DKS WC



MDH Staff wore Believe in 3-D shirts for "Casual Fridays" in October raising \$2,330 in support of the Dolores Kator Switzer Women's Center (DKSWC).

WIU Sigma Alpha "Kiss the Pig Contest" - \$235.25 to Linda's Fund

Blandinsville Community Organization "Bags for Boobs" - \$350 to Linda's Fund

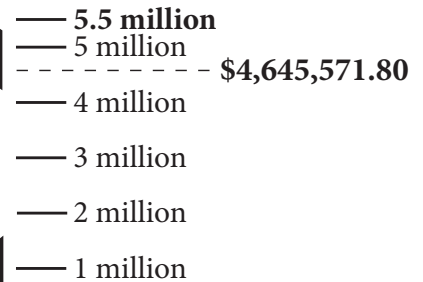
WIU Harry Mussatto Golf Customer Appreciation Day - \$352.75 to DKS WC

Pella Corporation Employees "Casual Day" \$160.11 to Linda's Fund

BPC Elementary & Preschool Students & Teachers "Penny Drive" - \$72.80 to Linda's Fund

DKSWC

Goal



APPLE Winner October 2017



Please join in congratulating **Michael Thompson**, MT(ASCP) in Laboratory, on being named the recipient of the MDH APPLE Award for October 2017. APPLE stands for “Achieving outstanding Performance in Patient care, Leadership, Loyalty and Enthusiasm for MDH.”

Michael earned a Bachelor’s of Science degree with a major in Biology and a minor in Chemistry from Trinity Christian College in Palos Heights, Illinois in May 2010. He also graduated from OSF Saint Francis School of Clinical Laboratory Sciences in June 2011. Michael was hired as a MT(ASCP) in Laboratory on July 5, 2011.

Michael Thompson

Michael has a positive attitude each day that he is working. He takes the time to connect to other employees and patients on a personal level. Michael greets each person he encounters with a smile and is very respectful of others. Michael exhibits empathy and compassion which are both necessities in the healthcare environment. If a patient has a request, Michael does his best to see that the patient is taken care of. Outpatients often comment on his great personality and how polite he is. He demonstrates a great work ethic and a strong desire to give the best customer service to all patients.

He is committed to knowing all areas of the laboratory. He remains proactive in the laboratory by anticipating where a need may be and then finding a solution to meet that need. He often assists others in accomplishing tasks. Michael offers to fix broken equipment as the need arises. Michael is also conducive to answering questions that are thrown his way and willing to teach others his knowledge. Michael is very diligent about finishing all his work, and he accepts new tasks in stride.

Michael’s nominator explains that he is a team player. He is always willing and ready to help. “Michael always has a smile on his face and brightens any room when he enters,” states his nominator. MDH is blessed to have him as part of our team.

Michael and his wife, Michele, have a daughter, Blakely. In his spare time, Michael enjoys exercising. He also raises goats with his brother.



President's Report

The MDH Board of Directors met November 20. Here is Mr. Boyd's report to the Board for the accounting period of October 17 - November 20, 2017.



Quality

Service Excellence

- As of 11/13/2017, 1 of 3 CEO Roundtable Sessions has been completed for the first quarter of Fiscal Year 2018. The remaining sessions will take place over the next two weeks.
- Per the Organization-Wide Accountability Agreement:
 - Of the 11 HCAHPS Goals, we met 2 - Discharge Information and Care Transitions
 - Of the 4 Patient Satisfaction Goals, we met the Overall Mean Score Goal for Medical Practice and Home Health.
- Improvement Plans for Convenient Care and the Emergency Department are still in progress. Training Sessions are being set up from now until the end of the year to conduct Empathy, Always Behaviors, Connected Compassionate Care, Work/Life Balance, Coping With Stress, and Team Building Workshops. The "Caught You Caring" Program will also be implemented by the end of the year.

Projects

Phlebotomy Wait Times

- The draft of outpatient registration procedure has five pages of detailed instruction. The Lab procedure for processing of

the orders received from clinics is being planned.

Report Processes

- The draft material for the report writing procedure consists of approximately seven pages. The charge maintenance and order maintenance are in the planning stages.

Patient Satisfaction by MDH

- Budgetary pressures resulted in dropping survey contracts with Press Ganey for three services: Outpatient, Convenient Care and Emergency Room. Surveying patients with our own survey tool is being piloted in the rehab department in the hospital. The goal is to start surveying all three areas again by the end of 2017.

Patient Safety

- MDH earned the highest national distinction for patient safety following an announcement by The Leapfrog Group. An 'A' grade was awarded to MDH based on its performance in preventing medical errors, infections, and other harms while recognizing its commitment to keeping patients safe and meeting the highest safety standards in the United States. MDH was one of 33 hospitals in Illinois and 832 hospitals across the country to earn an 'A' grade during the Fall 2017 period.
- The readmission team has reunited and added care team members from across the health care continuum with a goal to streamline processes and create a reliable discharge system. Reliable systems can reduce defects, rework and facilitate safer care of our patients, thereby improving patient

outcomes. Additionally, reliable systems can improve respect for people's work as well as enhance employee satisfaction. Through the Hospital Improvement Innovation Network (HIIN), MDH has been able to participate in opportunities focused around preventing readmissions through improvement action networks, simulation trainings, and safe table events.

- MDH is also participating in the Illinois Hospital Association (IHA) and Illinois HomeCare & Hospital Council (IHHC) Care Transitions collaborative. The purpose of the IHA-IHHC Care Transitions improvement action network (IAN) is to provide a cohort of HIIN hospitals and IHHC Home Health Agency members with an opportunity to receive intensive coaching and feedback on how to improve care transitions between their organizations over a six month period.
- MDH is participating in Project ECHO (Extension for Community Health Outcomes) focused on the treatment of resistant hypertension. Project ECHO is a collaborative model of medical education and care management that empowers clinicians everywhere to provide better care to more people, right where they live. The goals of the project are to develop a model to treat complex diseases in rural locations and develop capacity to safely and effectively treat disease in rural locations.

Infection Control

- Our annual influenza vaccination program has met the target goal of vaccinating 95% of MDH

employees, Food Service and Environmental Service staff. As of 10/30/17 our percentage was 95.87%. We will be having a drawing to award 20 vaccinated individuals with a \$25 Chamber gift certificate.

Physician Recruitment/Retention

Physician Recruitment and Outreach Services - Update:

Hospitalist Medicine: We have a draft offer out to a practicing candidate from the Chicago area that recently interviewed with our hospitalist team. This individual has expressed interest in working part-time as a hospitalist for MDH.

OB/GYN: A practicing OB/GYN candidate from Iowa that expressed interest in our practice opportunity has decided to accept an offer near the Quad Cities area due to being in close proximity to immediate family. We continue with our permanent search activity at this time.

Psych NP: Adrian MacGregor recently conducted a phone interview with a DNP candidate with Psychiatric nursing experience. We are working with Drs. Wright and Sarwar regarding further evaluation of this candidate.

Emergency Medicine: Our search continues for a full-time ER physician. We will be reaching out to additional contingency recruitment partners for additional support.

Outreach Services

Community Outreach

Stephanie Crockett and Diane Tate, Health Educators with Outreach Services and Janene Shockency, Diabetes Educator participated in the Women's Christian Program and First Baptist Church in October. Glucose

screenings, Sun Damage Screening, Health & Wellness materials along with information on our McDonough Medical Group were provided.

Provider Outreach

Drs. Tamara Smith and Alvin Weintraub were among the key presenters for the "Believe in 3D" community outreach program in October.

Employer Outreach

Outreach Services met with Macomb Schools administrative staff to finalize our plan for the annual biometric screening program in December 2017. It is anticipated over 100 employees will participate this year. Also discussed was ways to incorporate our primary care physicians and nurse practitioners on a greater level following the health screening program. Adrian MacGregor and Stephanie Crockett met with Heartland Healthcare to discuss employee health related services that MDH can provide.

Information Systems

Cerner Update

Implementation for Cerner Power Chart Maternity continues. Weekly training calls are in progress with the OB Department staff. Equipment for the Cerner Fetal Link system has been installed and testing will begin in November for its use. We are still on target for go live the first week of January 2018.

Bedside Glucose Testing

Lab and Nursing are working together with Cerner and Telcor to change the process of bed side glucose testing. Nursing will be able to perform the testing instead of Lab at the bed side. Nursing staff will perform the tests by scanning the patient's wrist band and with the

glucose test equipment and sync the results of the test into Cerner EMR by simply docking the device in its charging cradle.

Financial

October 2017

We ended the month with a positive bottom line of \$397,674. Total Patient Revenue was 11.7% above budget or \$1,915,378 for the month which has moved Total Patient Revenue above budget year to date for the first time this fiscal year. Year to date, Total Patient Revenue is 2.1% above budget. ED revenue continues to fall short of the budget target at 4.1% below budget for the month and 8.8% below year to date as volumes are about 10% below target. Swing Beds, while not yet at target, is making some progress almost hitting this month's revenue target. Acute Inpatient revenue was up 26.5% due to higher admissions and a longer length of stay. Inpatient Obstetrics contributed as well with 6.5% positive variance in newborn patient days. Senior Behavioral Health revenue was also above budget by 60.5% due to the increase in admissions. Outpatient revenue was above budget by 13.4% or \$1,064,595 due to an increase in OR procedures as well as an increase in most Radiology procedures.

Expenses were over budget by 2.6% with the largest variance in Employee salaries and benefits due to some reliance on contract labor and high employee health claims. Deductions from revenue were also above budget by \$1,545,009 with about two thirds of this increase due to the increase in revenue. Bad Debt was up due to the aging of the receivables – however, we should see this come down as the state has announced payments on the backlog from their recent financing.

Public Relations

On October 31, MDH announced via a press release that the organization earned an “A” grade in patient safety from The Leapfrog Group. MDH was one of 33 hospitals in Illinois and one of 832 from across the country to earn an “A”. Promotional materials used will highlight not only the “A” grade but also the Beckers Review Top 100 Rural and Community Hospital and Most Wired Small and Rural Hospital awards received earlier this calendar year.

Website and Social Media

During October there were 35,464 home page visits (33 percent increase from last month), 2,755 career views and 17,086 calendar views (22 percent increase). The most-read news story for the month of October was the Bushnell Pink Warriors and their donation to Linda’s Fund, more than 1,400 page hits.

Press release topics included: various groups donating to Linda’s Fund, Lifeguard Ambulance service, educational programs (including the Believe in 3-D Mammography program), and the Leapfrog Group “A” grade.

The MDH Facebook page increased to 1,769 likes overall, gaining 19 from last month. Twitter gained another 11 followers, increasing to 369. We have had double-digit Twitter number increases the last two months, approaching a 10 percent increase in followers in that time span.

President/CEO Kenny Boyd recorded a BusinessCast podcast with Regional Media that was shared on Twitter and Facebook, and also available for download on the Regional Media podcast site. This was a good informational piece on the hospital,

a free 12-minute interview we shared on our social media platforms and was mentioned on the radio.

Information promoted in October on social media included:

- 3-D Mammography program.
- Employees wearing their Believe in 3-D t-shirts Fridays in October.
- APPLE Award winner Michael Thompson.
- Breast Cancer Awareness infographics.
- Pink-tober events with the three Western Illinois home volleyball matches. The Leathernecks took donations during the home matches to go towards Linda’s Fund. Radiology Leader Tim Tyler and PR/Marketing Leader Patrick Osterman spoke to the WIU Volleyball team on the MDH programs they were raising money for, what the 3-D mammography entailed and importance of screening.
- Macomb, West Prairie and Bushnell High School volleyball teams all gave donations to Linda’s Fund.
- Bushnell Pink Warriors donation.
- Highlighting WIU’s Harry Mussatto Golf Course and its promotion for unlimited golf with half of money from green fees going to Linda’s Fund.
- MDH had a team participate in the WIU Big Pink Volleyball program and the funds raised from event registration and t-shirt sales go to the Dolores Kator Switzer Women’s Center.
- Senior Behavioral Health (Halloween and caring for those with dementia).
- HealthLife PORTAL infographic.
- Festival of Trees.

- Community programs (Flu Clinics, Adopt-A-Classroom).
- Kenny Boyd giving an introduction at the Legislative Luncheon on October 4.

In October, our Facebook page had 33 posts that reached 1,000 or more people. The most reached post was the In Case You Missed It post of KHQA’s interview with Tim Tyler and the Radiology department.

News media

Both Quincy TV stations came to MDH and did on-camera interviews. KHQA did a story highlighting the 3-D mammography program and how the technology will benefit patients. WGEM interviewed Kenny Boyd on the Lifeguard Ambulance service agreement.

Regional Media and Tri-States Public Radio aired stories on the 3-D mammography program. The McDonough Voice, Community Brief and outlying newspapers published press releases we emailed.

Advertising/Marketing

During the week of October 2 and October 16, MDH was the Regional Media Business of the Week. We received several live reads in addition to our normal commercial inventory. Patrick Osterman went in-studio to Regional Media on October 19 and talked about MDH during the Business of the Week promotion, a live 5-minute interview on both 95.9 FM and 100.1 FM. On the same date, Osterman worked with Regional Media on an updated Bushnell Family Practice radio commercial that is currently airing.

Television commercial spots are running for MMG Family Clinic, Sports Medicine & Rehabilitation

Services, Home Health, and General Branding. General Radio spots include: Bushnell Family Practice, McDonough Medical Group, Pain Management, Orthopedics & Sports Medicine, Obstetrics & Gynecology Clinic, 3-D Mammography, and Home Health.

Following the announcement of the Leapfrog "A" grade, flyers were posted throughout the hospital highlighting the accomplishment.

Foundation

This report reflects activity held within the month of October 2017.

Annual Support

In October, \$54,484.74 cash and \$19,000 pledged for a total of \$73,484.74 raised; 293 gifts and 16 honor/memorials were processed. Some of the areas receiving support included: Emergency Services, Hospice, Linda's Fund, Reach Out & Read and Twomey Nursing Scholarship.

Golden Apple Society

New pledges for the month include: Dan & Nancy Colvin (Gold), Dr. Idol & Jill Mitchell (Gold) and Dan & Paula Wise (Platinum). Plans have begun for the Feb 1 Recognition Reception at the Macomb Country Club. Meetings for 2018 were scheduled with the first on Feb 8.

Teddy Bear T Nov 27 Magnolia's ~ Jingle 'n Mingle Nov 30/Festival of Trees Dec 1-4 WCIAC

A sub-committee meeting was held on Oct 20 at Magnolia's to choose menus for Teddy Bear T and Jingle 'n Mingle. WIU President's International String Quartet will perform on Nov 30 at Jingle 'n Mingle; and Ukulele Macomb, Miss

Margaret Face Painting (Margaret Sowers), Madeline MacGregor, Julie Golden Baker, Mari Loehrlein and Sandra Mosley will perform on Saturday, Dec 2 at the Festival. To date, 40 tree decorators and 16 themed baskets have been secured; and over \$26,000 has been raised in support of DKSWC. The next meeting is Nov 7 to finalize plans for the events.

PROS

New benches in memory of former employee Angie Haulk were installed at the main/emergency entrances and recognition plaques have been ordered. The annual meeting is Dec 13.

Century Club Drive

A second renewal reminder was mailed and to date, nearly \$14,000 has been raised for DKSWC.

DKSWC Capital Campaign

To date, a total of \$4,655,571.80 has been raised toward the campaign goal of \$5.5M. MDH staff participated in Casual Fridays in October by purchasing "Believe in 3-D" shirts - \$2,330 was donated to the Women's Center in support of breast cancer awareness. Howard & Howard Associates donated \$2,500 and Joel Kellogg donated \$4,600 in memory of his father Maurice Kellogg.

Foundation Board

The quarterly meeting was held on Oct 11. The next quarterly meeting is scheduled for Jan 10 directly followed by the finance meeting.

Community Support

Many community fund-raisers supported Breast Cancer Awareness Month: Bushnell Pink Warriors "Cancer's a Drag" Show \$4,000 to

Linda's Fund; West Prairie Lady Cyclones "Knock Out Cancer Night" \$808 to Linda's Fund; MHS Lady Bombers Volleyball "We Dig Pink Night" \$1,350 to Linda's Fund; BPC "Paint the Gym Pink Night" \$1,700 to Linda's Fund; WIU Sigma Alpha "Kiss the Pig Contest" \$235.25 to Linda's Fund; MDH staff Believe in 3-D shirt sales for "Casual Fridays" \$2,330 to DKSWC; and Blandinsville Community Organization "Bags for Boobs" \$350 to Linda's Fund.

Grateful Patient Program (GPP)/Healing Hand

ICU Waiting/Comfort Rooms received a makeover using donated funds totaling \$10,184.08 sparked by a grateful family in memory of a loved one who was a patient in Intensive Care. GPP brochures are included in patient admission/discharge packets and staff/physicians continue to receive training and education.



HOLIDAY HOURS

Christmas Eve:

9:00 AM - 5:00 PM

Christmas Day: CLOSED

New Year's Eve:

9:00 AM - 5:00 PM

New Year's Day:

9:00 AM - 5:00 PM

(309) 836-1700

Stress, Depression and the Holidays: Tips for Coping

Stress and depression can ruin your holidays and hurt your health. Being realistic, planning ahead and seeking support can help ward off stress and depression. Here's how to keep the joy alive.

When stress is at its peak, it's hard to stop and regroup. Try to prevent stress and depression in the first place, especially if the holidays have taken an emotional toll on you in the past.

- 1. Acknowledge your feelings.** If someone close to you has recently died or you can't be with loved ones, realize that it's normal to feel sadness and grief. It's OK to take time to cry or express your feelings.
- 2. Be realistic.** The holidays don't have to be perfect or just like last year. As families change and grow, traditions and rituals often change as well. Choose a few to hold on to, and be open to creating new ones.
- 3. Set aside differences.** Try to accept family members and friends as they are, even if they don't live up to all of your expectations. And be understanding if others get upset or distressed when something goes awry. Chances are they're feeling the effects of holiday stress and depression, too.
- 4. Stick to a budget.** Before you go gift and food shopping, decide how much money you can afford to spend. Then stick to your budget.
Try these alternatives:
 - Donate to a charity in someone's name.
 - Give homemade gifts.
 - Start a family gift exchange.
- 5. Plan ahead.** Set aside specific days for shopping, baking, visiting friends and other activities. Plan your menus and then make your shopping list.
- 6. Learn to say no.** Saying yes when you should say no can leave you feeling resentful and overwhelmed. Friends and colleagues will understand if you can't participate in every project or activity. If it's not possible to say no when your boss asks you to work overtime, try to remove something else from your agenda to make up for the lost time.
- 7. Don't abandon healthy habits.** Don't let the holidays become a free-for-all. Overindulgence only adds to your stress and guilt.
Try these suggestions:
 - Have a healthy snack before holiday parties so that you don't go overboard on sweets, cheese or drinks.
 - Get plenty of sleep.
 - Incorporate regular physical activity into each day.
- 8. Reach out.** If you feel lonely or isolated, seek out community, religious or other social events. They can offer support and companionship. Volunteering your time to help others also is a good way to lift your spirits and broaden your friendships.
- 9. Take a breather.** Make some time for yourself. Spending just 15 minutes alone, without distractions, may refresh you enough to handle everything you need to do. Find something that reduces stress by clearing your mind, slowing your breathing and restoring inner calm.
Some options may include:
 - Taking a walk at night and stargazing.
 - Listening to soothing music.
 - Getting a massage.
 - Reading a book.
- 10. Seek professional help if you need it.** Despite your best efforts, you may find yourself feeling persistently sad or anxious, plagued by physical complaints, unable to sleep, irritable and hopeless, and unable to face routine chores. If these feelings last for a while, talk to your doctor or a mental health professional.

Don't let the holidays become something you dread. Instead, take steps to prevent the stress and depression that can descend during the holidays. With a little planning and some positive thinking, you can find peace and joy during the holidays.



Reference: <https://www.mayoclinic.org/healthy-lifestyle/stress-management/in-depth/stress/art-20047544>

MVP Awards

Has someone done something special for you? Has this person gone above and beyond his or her normal duties to help you? Consider completing an MVP Thank You to show your appreciation.

MVP Award - \$50



Riele Rodriguez (*left*)

MVP Thank Yous - \$25



Stephanie McCleery (*right*)



Blake Severs (*right*)

A+ Achievement



Mastering Rehab Solutions for the Complexities of Concussions

Angelica Hoenig, DPT and Lori Fox, PTA attended a two day Advanced Evidence Based course to promote functional outcomes for concussion management in Kenosha, Wisconsin.

Course objectives included:

- Demonstrate an understanding of basic pathophysiology of concussion and mild TBI and fundamental issues surrounding injury and recovery.
- Identify the essential members of a comprehensive concussion management team and how to access resources.
- Perform vestibular and balance assessment techniques to comprehensively assess common issues following concussion.
- Perform assessment techniques to evaluate the visual, musculoskeletal and exertional components affecting symptoms following concussion.
- Identify subjective scales and outcome measures to quantify symptoms and functional impact of those symptoms following injury.
- Recognize treatment strategies in multiple deficit categories to address common complaints following concussion injury and progress these programs appropriately.
- Utilize a variety of vestibular, balance, visual, musculoskeletal, and exertional rehab treatment strategies to address all symptoms associated with concussion.
- Recognize common “return to play” protocols and understand how to apply them and discuss limitations with current protocols in use.
- Develop programs to manage complex patient presentations following concussion and mild TBI injuries.
- Develop improved management skills for patients in the subacute and chronic phases post-injury.

Social Media Challenge

One of the greatest ways to reach our local community is through social media. The greatest resource we have as an organization is our employees. So, MDH Public Relations and Marketing office wants to combine those forces for a 'Social Media Challenge.'

Part 1: Like it.

Visit <https://www.facebook.com/McDonough.District.Hospital/> or use the QR code to the right and Like the MDH Facebook Page.



Part 2: Pick your favorite.

Know of a favorite event coming up? Or a new job posting you might want to share with your friends? Maybe you found something in Making Rounds that you really enjoyed? Whatever it may be, pick your favorite.

Part 3: Check it.

Check the MDH Facebook page for a post promoting your favorite feature from Making Rounds. Maybe it's that new job posting or one of the many community classes MDH hosts. That event may already be on the MDH Facebook Page and you just have to click share. You can also visit www.MDH.org and share the link to the community calendar so your friends can get a glimpse of all MDH has to offer.

Part 4: Share it.

You can share an existing Facebook post or go to the website and share the job postings or community calendar! A sample post might look like this:

Part 5: Win It!

Those who participate will be entered into a drawing to win a prize! The winner will be announced in the next issue of Making Rounds.



Word Search!

S N B J V P G D K C E T H C E W H C Z N
 F U M P J X U E C A W T Q V D O E J O E
 Y O O U Y D H S I S G Z R C L L I I Q Q
 G A O I T L X S T S J A V I E S T D U P
 O I L T C U G E S E C V D B D I I T D D
 C Y L Z B I A R M R B A R B D O G M C Y
 A O S C C A L T U O Y A H A Y N M I R B
 X C R H Q M L E R L T Y R R E B N A R C
 A Y S N L V T L D E Z T N I K P M U P P
 T G D Q U C T Z E X R P K E U G G S J E
 V B L F G C T H A N K F U L O X Z O W Q
 G Q C Q F A O P Q D W M Q B G M X X A R
 D G I T A L I P M A W B P B Z M X C M D
 U J J V V Z M Q I G J R M O P Y E K A L
 X A X N K H Y L X A G Z M G I O T U C O
 D M R I L W T L G G K F Y O R D H M H P
 K U P X U Z D I W A S K L O D Q S D S H
 T K C Y U L P T N C G H E H P T K X X R
 I G V C S K P M W E Y N Q L T U D K N U
 L N G O O I S X S Q R K X A T O Q P B X

AUTUMN	DRUMSTICK
CARVE	FOOTBALL
CASSEROLE	GOBBLE
CELEBRATE	HOLIDAY
CORNUCOPIA	PUMPKIN
CRANBERRY	THANKFUL
DELICIOUS	TRADITION
DESSERT	

...Benefit Break...

Take a minute to learn more about your benefits and other HR issues.

YMCA Membership

As a MDH employee, you are able to receive a discount for YMCA memberships and have it conveniently payroll deducted. The YMCA rates for MDH reflect a 15% discount by the YMCA and a \$20 annual payment made by the hospital.

The memberships are valid January 1, 2018 to December 31, 2018. A variety of memberships are available to fit the needs of you and your family. Human Resources has a complete list of the membership plans and the costs for each plan.

Sign up in Human Resources for your YMCA membership before December 15, 2017. Current MDH employees with YMCA memberships will remain enrolled in the same plan for 2018 unless Human Resources is contacted and paperwork is completed prior to the end of open enrollment.

If you have questions concerning this topic or any suggestions for future Benefit Breaks, please contact Human Resources at extension 13492.

December Meetings Calendar

Monday, December 4

Department of Surgery, 12 p.m., Auditorium B

Wednesday, December 6

PHO Office Managers, 12 p.m., PDR

Friday, December 8

Exec Committee, 12 p.m., PDR

Wednesday, December 13

- PHO Board of Directors, 12 p.m., PDR
- Quality Council, 1:30 p.m., TFBR

Friday, December 15

Finance Committee, 7 a.m., TFBR

Friday, December 15

Medical Staff Quality Improvement, 12 p.m., TFBR

Monday, December 18

Board of Directors, 5:30 p.m., TFBR

Tuesday, December 19

MMG Governance Council, 5:30 p.m., TFBR

Thursday, December 21

Tumor Board, 12 p.m., Auditorium A/B

Wednesday, December 27

PHO Physicians, 12 p.m., PDR

12th Annual McDonough District Hospital



Festival of Trees

West Central Illinois Arts Center,
25 East Side Square

Jingle 'n Mingle

Thursday, November 30, 6:30-8:30 PM

Ticketed event | \$40 per person

Sneak Preview | Hors d'oeuvres | Silent Auction

Entertainment: WIU Julstrom String Quartet

Entertainment

Friday

6:00-9:00 PM Children's Popcorn & "I Spy"

Saturday

10:00-11:00 AM - Ukulele Macomb

11:00 AM-4:00 PM - Miss Margaret Face Painting

11:30 AM-12:30 PM - Julie Golden Baker, COFAC

12:30-1:30 PM - Mari Loehrlein

2:00-3:00 PM - Madeline MacGregor

4:00-5:00 PM - Sandra Mosley

Festival of Trees

Friday, December 1

4:00-9:00 PM

Saturday, December 2

9:00 AM-5:00 PM

Sunday, December 3

Noon-5:00 PM

Monday, December 4

9:00 AM-4:00 PM

Funds raised benefit the
Dolores Kator Switzer Women's Center.

For more information visit
www.MDH.org.



McDonough District Hospital