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McDonough District Hospital
Employee Newsletter

Making Rounds

August 27, 2019 • www.MDH.org



Volunteens Log More Than 1,100 Hours

A total of 58 local teens participated in the 2019 MDH Volunteen Program, volunteering their time and effort in 22 different departments throughout McDonough District Hospital.

This summer, the teens nearly doubled the amount of service hours from the previous year clocking in at 1,182 volunteer hours in departments including: Acute Care/ICU, Emergency Services, Family Clinic, Food Services, Health Information Management, Home Health and Hospice, Infection Control, Inventory Control, Obstetrics, Outreach Services, Patient Financial Services, Pediatrics, Public Relations, Service Excellence, Sports Medicine and Rehabilitation Services, and Volunteer Services. The program provides community youth with opportunities for personal growth and development.

“Being a part of this program goes beyond donating time to MDH, our Volunteens have the opportunity to learn about careers in health care and develop new skills to help in future endeavors. Many teens come to us without having previous work experience, but through volunteering they earn experience in: communication, customer service, organization, time management, and more. All components that can help build resumes for jobs and college applications,” said Meagan Smith, MDH Volunteer Coordinator.

For additional information about the Volunteen Program, please contact MDH Volunteer Services at (309) 836-1579 or visit the Volunteers webpage at www.MDH.org.

MDH Core Values

Honesty and Integrity • Respect • Exceptional Service • Commitment to Excellence • Teamwork

MDH Hotline

Do you have a compliance concern you need to share confidentially? Remember the MDH Hotline is available at (309) 836-1630.

Next Deadline

The next *Making Rounds* deadline is NOON on **Tuesday, September 17**. Please submit your information, articles, Thank You notes, recipes, achievements, etc., to Public Relations.

To view the August 2019 MDH Board Report, go to the Intranet and click on Departments → Administration

Moving Around

Melissa Bennett was a LPN in Acute Care and is now a RN.

Kaitlyn Damewood is a RN in the Emergency Room after previously working as a Patient Care Tech for the Department.

Hannah Etter was a CNA in Acute Care and is now a RN.

Kennedi Lindley was a LPN in Acute Care and is now a RN.

Bev McFadden was a LPN for the Orthopedic Clinic and is now working as a Float LPN for MDH Medical Group.

Debbie Orton is now a Float Office Assistant in the Medical Group. She was previously an Office Assistant in the Orthopedic Clinic.

Mattie Randol is a RN in Acute Care. She previously worked in Acute Care as a Nursing Assistant.

Hollie Rhoads was a Secretary in Registration and is now working as the OR Control Secretary.

Job Opportunities



<u>POSITIONS</u>	<u>DEPARTMENT</u>	<u>SHIFT</u>	<u>STATUS</u>
Leader/Quality	Quality and Innovation	Days	Full-time
VP/Human Resources	Human Resources	Days	Full-time
Administrative Care Manager	Home Health	Days	Full-time
Clinic LPN	MDH Medical Group	Days	Full-time
Clinic LPN	MDH Family Clinic	Days	Full-time
Clinic LPN	MDH Family Clinic	Days	Full-time
Hospitalist Nurse Coordinator	Hospitalist	Days	Full-time
RN	Intensive Care Unit	7p-7:30a	Full-time
RN	Emergency Department	7p-7:30a	Full-time
RN	Surgery	7a-7:30p	Full-time
Nurse Practitioner	Walk-In Clinic	Days	Full-time
Nurse Practitioner	Walk-In Clinic	Days	Registry
EMS Coordinator	Ambulance	Variable	Full-time
Certified Medical Assistant	MDH Urology	Days	Full-time
Medical Assistant	MDH Family Clinic	Days	24 hrs/wk
Medical Assistant	MDH Obstetrics and Gynecology	Days	Full-time
Obstetrician/Gynecologist	MDH Obstetrics and Gynecology		Full-time
Orthopedic Surgeon	MDH Orthopedics and Sports Medicine	Days	Full-time
Surgeon	MDH General Surgery	Days	Full-time
Pediatrician	MDH Pediatrics	Days	Full-time
Physical Therapist	Sports Medicine and Rehabilitation Services	Days	Full-time
Respiratory Therapist	Cardiopulmonary	7p-6:30a	Full-time
Speech Pathologist	Sports Medicine and Rehabilitation Services	Days	Full-time

Full list also available online at www.MDH.org

As of August 19, 2019

Stork Landings

Crystal Dobbs and Brock Terry are the proud parents of Lucas, born on 8/9/19. Crystal is the Leader of Obstetrics.

Jacob and **Sara Trautman** are the proud parents of a baby boy, William Bryant Trautman, born on 7/25/19. Sara is an Office Assistant in MDH Pediatrics.



New Faces at MDH

MDH Welcomes New Employees



Becky Behrends

Becky is a Medical Assistant in MDH Family Clinic. She is from Virginia and is married to Christopher. Becky has three children: Breanna, Marilyn, and Raymond. She enjoys fishing, swimming, and long walks.



Brianna Cassidy

Brianna is a Medical Assistant for the MDH Medical Group. She is from Bushnell and enjoys running and learning new things.



Nick Dugal

Nick is an EMR Provider Trainer for Information Systems. He is married to Kristen and has two children: Grayson and Quinton. Nick enjoys guitar, basketball, and Minister.



Amy Elkins

Amy is a CNA in Acute Care. She is from Galesburg and has two children: Ivan and Grace.



Marc Gill

Marc is a Public Safety Officer. He is from Muncie, IN, and enjoys disc golf, hiking, and cooking.



Darci Hammack

Darci is a CMA for MDH Psychiatry. She is from Astoria and is married to Robby. They have four children: Hailey, Drew, Leah, and Kayden.



Skye Kienitz

Skye is a Patient Care Tech in Emergency Services. She is from Chicago and enjoys working out, hiking, and playing sports.



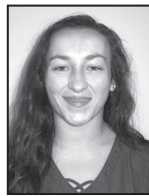
Blake Magee

Blake is a Supervisor in Food Service. He is from Hamilton and is married to Kyle. Blake enjoys traveling and outdoor fun.



Audra Mills

Audra is an Aide in Food Service.



Hannah Moon

Hannah is a Medical Assistant in MDH Family Clinic and is from Macomb. She enjoys spending time with her dog, Russ, and family.



Misty Richey

Misty is an Agency Cardiac Sonographer in Cardiopulmonary.



Brian Schisler

Brian is an Equipment/Systems Tech in Information Systems. He is from Abingdon and has one child, Tatym. Brian is a musician and he enjoys wood working and mixed martial arts.



Shelby Walker

Shelby is a Patient Care Tech in Emergency Services. She is from Belleville, IN and enjoys her dogs, college football, and crafting.



Dandrea Ward

Dandrea is a Registered Nurse in MDH Internal Medicine. She is from Canton and is married to Sam. Dandrea has three children: Ian, Audrey, and Emily.

MDH Welcomes New Volunteers



Maxine Dockstader

Maxine enjoys music, the outdoors, camping, and gardening.



Rick Dockstader

Rick is retired from a plastic bag manufacturer. He enjoys camping, golf, and outdoor activities.



Marco Narvaez

Marco is from Silver City, NM. He enjoys reading, writing, running, walking his dog, and barbecue.

MDH Welcomes a New Intern



Amanda Carroll

Amanda is an Intern in MDH Obstetrics and Gynecology. She is originally from Blandinsville and enjoys camping and fishing.

MDH Says Goodbye

Rebecca Cuvilier, Respiratory Therapist, Cardiopulmonary, 7/18/19

Janelle Friday, Office Assistant, MDH Medical Group, 8/16/19

Sydnee George, Control Secretary, Operating Room, 8/15/19

Susan Griffis, Leader, Fiscal Services, 8/7/19

Theisa Hibbs, Certified Medical Assistant, MDH Family Clinic, 7/16/19

Robyn Kilburn, Office Assistant, MDH Family Clinic, 7/26/19

Julie Newell, Certified Medical Assistant, 8/13/19

Lexie Price, Clerk, HIM, 7/29/19

Heather Uppinghouse, LPN, Acute Care, 7/26/19

Susan Walton, RN, Utilization Review, 7/29/19

Brienne Whitmire, Speech Pathologist, Sports Medicine and Rehabilitation Services, 7/26/19

Sandra Whitmire, Clinical Coordinator, Sports Medicine and Rehabilitation Services, 7/26/19

MDH Urology is Relocating

MDH Urology will begin seeing patients in their new location:

**2nd Floor West
on August 29**

Phone and fax numbers as well as internal extensions will remain the same.

Another Round of the Blame Game: A Paralyzing Criminal Indictment that Recklessly “Overrides” Just Culture

The following excerpt was taken from a February 14, 2019, article from the Institute for Safe Medication Practices (ISMP) - www.ismp.org

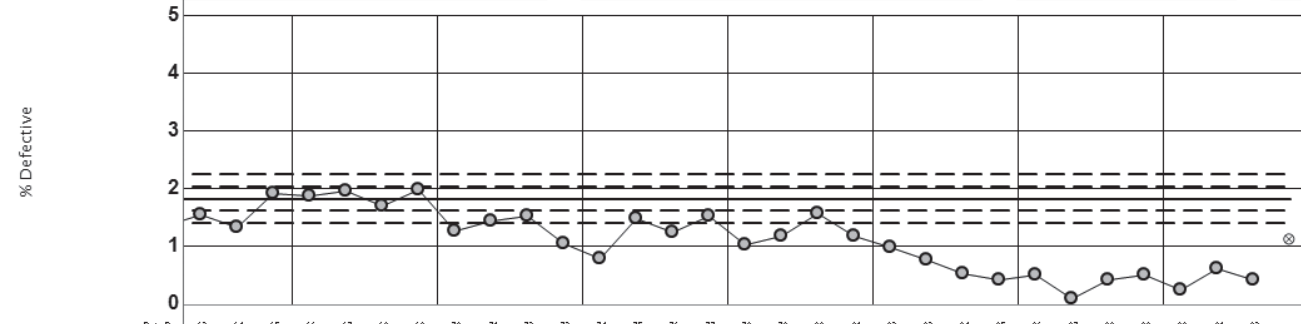
ISMP was shocked and saddened to learn that, once again, a frontline health care practitioner has found herself on the receiving end of a criminal indictment after making a medication error that led to the tragic death of a patient. RaDonda Vaught, a 35-year-old registered nurse, was indicted on charges of reckless homicide and abuse of an impaired adult, more than a year after inadvertently administering intravenous (IV) vecuronium instead of VERSED (midazolam) to a patient in radiology. Prior to a full body scan, IV Versed had been ordered as an anxiolytic due to the patient’s claustrophobia. Unable to find Versed on the patient’s profile in an automated dispensing cabinet (ADC), RaDonda enabled the override function, entered “VE” into a search field, and erroneously selected and removed vecuronium. She did not notice the selection error and administered vecuronium to the patient, believing it was Versed. The patient experienced an unwitnessed respiratory arrest and died.

According to the Davidson County (Tennessee) District Attorney’s Office, the nurse’s decision to obtain the medication via ADC override was central to the criminal indictment. While barred from discussing details of the case, the District Attorney’s Office noted safeguards at the ADC were “overridden” by the nurse, and the Office felt the nurse’s “actions justify the charge” based on the legal definition of “reckless.” RaDonda is out on bail and awaiting arraignment on February 20. If found guilty of the felony offenses, she faces 2 to 12 years in prison and a hefty fine. The felony charges could also lead to nursing license restriction or revocation, although no licensure action has been taken yet.

MDH leadership and staff are committed to creating and maintaining safe medication use practices and reducing the risk of medication errors. This is achieved through the use of multiple safeguards, including reducing medication overrides from ADCs, as well as medication barcode scanning to avoid a patient receiving an incorrect medication or dose during medication administration. As the graphs on the next page show, ADC overrides have declined and been maintained at a rate of less than 1%. Barcode scanning during medication administration has also improved and is nearing our goal of 97%.



Metric	% of Pyxis Withdrawals w/ Overrides	Dept	Pharmacy	Control Chart	p	Average	1.11
Desired Trend	Down	Metric Owner	Jason Williamson	Goal	TBD	Benchmark	TBD



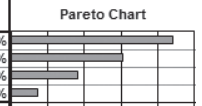
Control Limits

+2 Sigma	2.25
+1 Sigma	2.04
Center Line	1.83
-1 Sigma	1.62
-2 Sigma	1.41

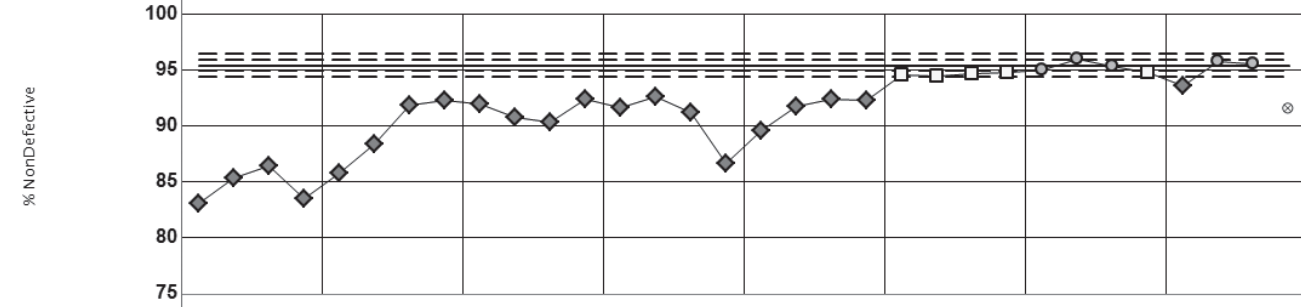
Status Legend

Red	Yellow	Green	No Status
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Month of Date	2017												2018												2019				Sum	%			
	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May			Jun	Jul	
OB	36	48	54	58	70	47	45	24	39	41	38	15	44	26	27	6	6	22	9	23	18	11	3	7	6	6	1	9	3	787	44%		
2W	17	21	6	27	14	19	26	23	15	32	22	22	23	34	25	29	30	27	28	24	19	14	5	2	1	9	13	3	6	6	546	31%	
ICU	12	3	4	5	5	2	14	4	5	7	11	20	39	15	22	12	17	18	15	9	15	7	13	17	3	8	8	5	7	4	326	18%	
SBH	1	4	4	9	14	6	8	11	19	1	2	1	5	8	11	6	3	1	4	1	2	1	1	3	1	1	2				131	7%	
2E																																	
Other																																	
Total Withdrawal Defectives	66	76	68	99	103	74	93	62	78	81	73	58	111	83	85	53	56	68	56	57	54	32	22	29	5	24	29	9	22	13	1,790	100%	
Total Withdrawals	4257	5662	3566	5286	5251	4338	4684	4921	5373	5286	6930	7277	7503	6673	5540	5173	4709	4339	4692	5832	6904	5888	5139	5629	5401	5575	5805	3551	3595	3046	14,584		
% Defective	1.55	1.34	1.91	1.87	1.96	1.71	1.99	1.26	1.45	1.53	1.05	0.80	1.48	1.24	1.53	1.02	1.19	1.57	1.19	0.98	0.78	0.54	0.43	0.52	0.09	0.43	0.50	0.25	0.61	0.43	1.11		
% NonDefective	88.45	88.66	98.08	98.13	98.04	98.29	98.01	98.74	98.55	98.47	98.95	99.20	98.52	98.76	98.47	98.98	98.81	98.43	98.81	99.02	99.22	99.46	99.57	99.48	99.91	99.57	99.50	99.75	99.39	99.57	98.89		



Metric	Scan Compliance (Pt. and Med.)	Dept	Medication Use Team	Control Chart	p	Average	91.5
Desired Trend	Up	Metric Owner	Jason Williamson	Goal	100	Benchmark	TBD



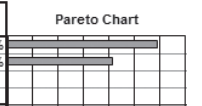
Control Limits

+2 Sigma	96.4
+1 Sigma	95.9
Center Line	95.4
-1 Sigma	94.9
-2 Sigma	94.4

Status Legend

Red	Yellow	Green	No Status
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Month of Date	2017												2018												2019				Sum	%				
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr			May	Jun	Jul	
Med. NOT Scanned	2,396	2,014	2,300	2,094	2,243	1,609	1,182	1,196	1,440	1,683	1,604	1,533	1,629	1,545	1,682	2,133	1,608	1,164	1,116	1,106	1,003	1,102	877	769	741	586	778	836	1,037	657	595	42,267	59%	
Patient NOT Scanned	1,793	1,539	2,004	1,863	1,817	1,255	802	727	738	883	958	889	1,098	995	1,146	1,513	1,148	787	787	796	657	752	618	526	484	417	471	591	802	364	264	29,416	41%	
Other																																		
Total Possible Scan Defectives	4,189	3,553	4,304	3,963	4,060	2,864	1,984	1,923	2,178	2,566	2,562	2,422	2,687	2,540	2,828	3,646	2,756	1,951	1,902	1,902	1,660	1,854	1,495	1,295	1,225	1,003	1,249	1,427	1,839	1,021	859	71,673	100%	
Total Possible Scans	24,542	24,216	31,548	24,094	24,644	24,732	24,404	24,910	27,376	27,940	26,508	32,044	32,104	34,492	31,994	27,438	24,488	23,452	25,150	24,734	30,978	33,316	27,980	25,060	24,716	24,994	26,474	27,548	28,566	23,738	19,174	134,431		
% Defective	16.9	14.6	13.6	16.5	14.2	11.6	8.1	7.7	8.0	9.2	9.7	7.6	8.4	7.4	8.8	13.3	10.4	8.3	7.6	7.7	5.4	5.6	5.3	5.2	5.0	4.0	4.7	5.2	6.4	4.3	4.5	8.5		
% NonDefective	83.1	85.4	86.4	83.5	85.8	88.4	91.9	92.3	92.0	90.8	90.3	92.4	91.6	92.6	91.2	86.7	89.6	91.7	92.4	92.3	94.6	94.4	94.7	94.8	95.0	96.0	95.3	94.8	93.6	95.7	95.5	91.5		



The MDH Hospice Recognized as Honors Recipient for Fourth Consecutive Year

The MDH Hospice program was recently recognized by HEALTHCAREfirst as a 2019 Hospice Honors Elite recipient. This is the fourth consecutive year the program has been recognized as Hospice Honors, and the second year earning the Elite status.

The Hospice Honors is a prestigious annual review recognizing hospice programs that continuously provide the highest level of quality. Award criteria was based on Hospice CAHPS survey results evaluating performance on a set of 24 quality indicator measures. Hospice CAHPS are a nationally recognized survey tool which stands for Consumer Assessment of Healthcare Providers and Systems.

Individual performance scores were aggregated from all surveys and compared to a national score calculated from all partnering hospices contained in HEALTHCAREfirst's Hospice CAHPS database.

The MDH Hospice was one of only three hospice programs in Illinois named as an Honors Elite recipient, and one of 59 across the nation. To earn Elite status, the hospice program must score above the HEALTHCAREfirst National Performance Score on all 24 of the evaluated questions.



“We are honored to be one of the three programs in the state recognized as Hospice Honors Elite. This designation accurately shows our dedication and commitment to our patients and their families,” said Deb Lawver, Leader of Home Health and Hospice. “Our devoted team is here to help when the need is there, and this award demonstrates our continued drive towards providing superior service to our community.”

Above, The MDH Hospice team receiving a Healing Hand Award earlier this year. Pictured (L-R): Hospice staff members Angela Gibbs, MSW; Dr. George Roodhouse, Medical Director; Shelli Akers, RN; Anna Klenk, RN; Kristie Nelson, RN; Tracy Fuqua, RN; LaDawna Royer, NP-C; Lisa Hood, RN. Additional members of The MDH Hospice team (not pictured) include: Julie Murphy, Counselor; Mackenzie Coulter, CNA; Etta McHone, CNA; Lara Lafary, CNA

Caught You Caring mdh



Congratulations to all of the Caught You Caring recipients in July!

Below are the winners of the \$25 Gift Certificates:



Amber Depoy
Surgery



Becky Fewkes
Environmental Services



Kyle Magee
Inventory Control



Lindsey Woodford
ACO

Recognition for Outstanding Customer Service

For the month of July, the Service Excellence department at McDonough District Hospital would like to recognize and say thank you to **employees and physicians** for their outstanding customer service to patients.

The Press Ganey, Deyta (Hospice) and Patient Satisfaction surveys call attention to employees who demonstrate excellent customer service. Individuals recognized receive a customer service *Thank You Certificate* for their outstanding hard work.

Recognition for outstanding customer service goes to the following professionals:

Acute Care: **All staff**

Emergency Department: **Dr. Khan** and **staff**

Home Health: **Jeanne Meehan**, Occupational Therapist

Hospice: **All staff**

Laboratory: **Bill Akers**, Phlebotomist; **Carley Brown**, Phlebotomist; **Matthew Thompson**, MT

MDH Internal Medicine: **Dr. Ali**; **Nancy Morrison**, Office Assistant

MDH Obstetrics and Gynecology: **Sharie Harden**, CNM

Radiology: **Lynn Durso**, Tech

Surgical Services: **Dr. Card**; **Dr. Trost**; **Dr. Mitchell**; **Dr. Gonzales**; **Dr. Brody**; **Jill Whiteside**, CRNA; **Steve Rogers**, RN; **Ashley Kessler**, RN

Congratulations to those recognized in this article and thank you for your ongoing commitment to providing an exceptional patient experience!

Health Career Scholarships

Each year, the MDH Health Careers Committee awards scholarships to individuals pursuing a career or continuing their education in a health-related field.

The Auxiliary Scholarship Fund and the MDH Foundation offer assistance to students enrolled in a curriculum leading to a career in a health-related field, or to MDH employees who wish to expand their skills through additional course work, job-related seminars, or professional certification programs.

This year a total of \$12,200 was awarded in scholarships and \$24,800 was distributed in loans, benefiting 12 recipients.

For more information about health career loans and scholarships, please contact the MDH Auxiliary/Volunteer Services office at (309) 836-1579.

2019-2020 Scholarship Award Recipients	
Recipient	Scholarship Name
Kory Harmon	Verna Maxine Simeral
Melinda Pilat	Auxiliary & Ruby Teel
Cheryl Baker	Auxiliary & Carolyn J. Baumann
Brandy Bias	Gayle and Ron Peterson
Colette Norris	Auxiliary
Taylor Brush	Auxiliary & Haldon and Hazel Curless
Jenna Bowman	Auxiliary & Joyce and Larry Gabbert
Jessica Prather	Donna M. Twomey
Andrea Lawrence	Auxiliary
Reagan Horsch	Auxiliary & Helen Meek
Rachel Simpson	Auxiliary
Jennifer Boyd	Auxiliary, Ruth Dexter & Carolyn J. Baumann

APPLE Winner July 2019



*Stephanie
McCleery*

Please join in congratulating **Stephanie McCleery**, Registered Nurse in Obstetrics, on being named the recipient of the MDH APPLE Award for July 2019. APPLE stands for “Achieving outstanding Performance in Patient care, Leadership, Loyalty and Enthusiasm for MDH”.

Stephanie received her Licensed Practical Nursing degree from Carl Sandburg College in 2005. She worked at McDonough Service Organization as an LPN in 2008. Stephanie became a Registered Nurse in 2011 and then started at McDonough District Hospital in the Obstetrics Department.

Stephanie does an excellent job serving as a Registered Nurse and also as a charge nurse. She is very knowledgeable of all her duties. Stephanie assists with staff education and competencies. She is a go-getter and takes on extra tasks without hesitation. If she sees something that needs done, she immediately tries to take care of it.

Stephanie is an active participant in Quality Improvement Initiatives for the department. She adapts to changes with ease and is not afraid of a challenge and jumps in to get the job done. She constantly displays a positive attitude during her shift.

Her nominator explains that Stephanie is the Cerner guru. She works with a variety of colleagues to keep Cerner up and running efficiently. She shows the utmost compassion and empathy for her patients. Her nominator states, “She is so modest and does not like to be in the limelight which is her greatest quality. Stephanie does great things for our department and never wants any recognition for it. She is satisfied just knowing our department is better.”

Stephanie is married to Eric and has three children: Maddie, Spencer, and Devin. She enjoys spending time at the lake, camping, reading, and is a huge supporter of St. Jude’s Children’s Hospital.



Join Us

Join **Behavioral Health Services** and community walkers for the 4th Annual Out of the Darkness Walk in Macomb. The event will take place on Saturday, September 28, at Macomb City Hall at 10 a.m. Pre-register at AFSP.org/MacombIL. There is no charge to attend the walk.

Why We Walk

Each year, suicide claims more lives than war, murder, and natural disasters combined. Yet suicide prevention doesn’t receive anywhere near the funding as other leading causes of death. It’s up to Walkers like us to make a difference. Together we can change the conversation about mental health and put a stop to this tragic loss of life.

For more information, contact Susan Denecke by calling (309) 836-1582 or email svdenecke@mdh.org.



September Calendar of Events



Chronic Pain Management Group

Mondays

1-2 p.m., Health Services Building 1 Auditorium
Pre-registration and screening required. 8-week group.
Support group does not meet September 2 due to the
Labor Day holiday.
Contact Behavioral Health Services at (309) 836-1582.

Anger Management

Tuesdays

3-4:30 p.m., Health Services Building 1 Auditorium
Pre-registration required.
Contact Behavioral Health Services at (309) 836-1582.

Community First Aid Class

Wednesday, September 4

6 p.m., Auditorium A

Fee: \$50. Pre-registration required.

Contact Outreach Services at (309) 836-1584.

Childbirth & Infant Care: 4-Week "L.A.T.E." Class

Thursdays, August 29; September 5, 12, 19

6:30-8:45 p.m., Auditorium B

Class will meet one night a week for four weeks.

Pre-registration required. Call OB at (309) 836-1570.

Divorcing Parents Education Program

Friday, September 6

1-5 p.m., Health Services Building 1 Auditorium

Fee: \$60 payable at session, pre-registration required.

Contact Behavioral Health Services (309) 836-1582.

21st Annual MDH Golf Tournament

Saturday, September 7

8 a.m. registration | 9 a.m. tee-off

4-person scramble, 18 holes of golf with cart. Prizes
for 1st, 2nd & 3rd in three flights. Dinner and awards
ceremony following the event.

Fee: \$100 per person

To register contact Brittany Moore, Foundation

Coordinator at (309) 836-1757 or bkmoore@mdh.org.

Community CPR Class

Tuesday, September 10

6 p.m., Auditoriums A & B, Auxiliary workroom &
conference room

Fee: \$50. Pre-registration required.

Contact MDH Outreach Services at (309) 836-1584.

Bereavement Support Group - New Horizons

Monday, September 16

3-4 p.m., Private Dining Room

For more information, call Hospice at (309) 836-1543.

Childbirth and Infant Care: Breastfeeding

Thursday, September 26

6:30-8:30 p.m., Auditorium B

Pre-registration required. Call OB at (309) 836-1570.

Childbirth & Infant Care: 8-Hour "L.A.T.E." Class

Saturday, September 28

8 a.m.-4:30 p.m., Auditoriums A & B

This one-day class provides the same information
offered in the four week L.A.T.E. series.

Pre-registration required. Call OB at (309) 836-1570.

...Benefit Break...

Take a minute to learn more about your
benefits and other HR issues.

Roth 457(b) Account

(After-Tax Retirement Account)

MDH offers a Roth 457(b) account. Like a Roth IRA,
a Roth 457(b) offers a way to set aside after-tax money,
and when you retire, make tax-free withdrawals of
principal, interest, and earnings if certain conditions
are met.

The Roth 457(b) account is provided through our
current retirement provider, AIG Retirement Services.

*If you have questions concerning this topic or any
suggestions for future Benefit Breaks, please contact
Human Resources at extension 13492.*

September Meetings Calendar

Tuesday, September 10

Credentials & Bylaws, 7 a.m., PDR

Wednesday, September 11

- Planning/Recruitment & Administrative Committee, 7 a.m., TFBR
- OB-Gyn Department, 12 p.m., Auditorium B

Thursday, September 12

- Finance Committee, 7 a.m., TFBR
- Department of Medicine, 12 p.m., Auditoriums A/B

Friday, September 13

Exec Committee, 12 p.m., PDR

Monday, September 16

Board of Directors, 5:30 p.m., TFBR

Tuesday, September 17

Medical Group Operations Council, 5:30 p.m., TFBR

Wednesday, September 18

Department Leaders, 2 p.m., Auditorium A/B

Thursday, September 19

Tumor Board, 12 p.m., Auditorium A/B

Wednesday, September 25

Quality Council, 2:30 p.m., TFBR

Friday, September 27

Medical Staff Quality Improvement, 12 p.m., TFBR

New Patient Library Program

Volunteers distribute crossword books, coloring books, gently used books and more to 10 different waiting rooms throughout the MDH main building. Visitors and patients are able to enjoy these gifts while waiting and at home.

MDH has partnered with Friends of the Macomb Public Library to acquire a selection of gently used books. If interested in donating books, please contact the Macomb Public Library. All other donations of new children's coloring books, crayons and crossword books, please contact MDH Volunteer Services at extension 12496.



August 2019 Volunteer Spotlight

Volunteer Position(s):

- 1981 - 2019 Auxiliary Member
- 2004 - 2018 Flu Clinics
- 2004 - 2017 Escort
- 2004 - 2013 — Auxiliary to MDH Holiday Raffle
- 1981 - 2005 — Newspaper/Flower Delivery

Years of Service:

1981 - 2019



*Donnamae
Hocker*

Why I Volunteer:

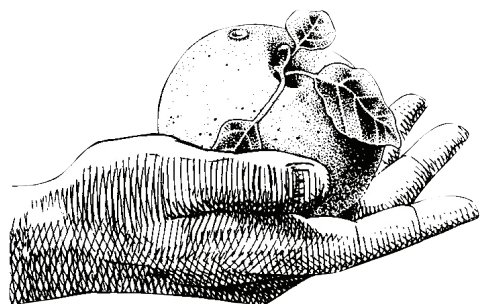
To help others. "It is just the natural thing to do, because of the way I was raised."

Hobbies/Interests:

Enjoys sewing, reading, and spending time with grandchildren and family.

New Golden Apple Society Members

- Diamond level - David and Connie Garner
- Platinum level - Mary Warnock



Reminder from the PROS Committee

The PROS committee is happy to be able to provide the blue PROS umbrellas for usage between buildings and your car, however, they are not being returned to the designated areas.

If you have any stored in your office or car, please return to main entrance.

Thank you!
PROS Committee



WHAT'S REALLY WRITTEN IN THE STARS?



It is no secret that in today's marketplace our patients, and potential patients, have a number of choices to turn to when seeking health services. They have both a choice and voice when it comes to providing feedback about their experiences at different facilities. Many times, that feedback makes its way online where it stays forever. Two of the sources used most often to evaluate an organization's reputation are Google and Facebook. When potential patients search for McDonough District Hospital and our services online, is it an accurate depiction of the care we deliver?

Here are the current standings as of Monday, August 19:

Google	
Behavioral Health Services	3 Stars, 1 Review
Bushnell Family Practice	No Reviews
Ear, Nose and Throat	No Reviews
Family Clinic	5 Stars, 2 Reviews
Foot and Ankle	No Reviews
General Surgery	No Reviews
Home Health	No Reviews
Hospice	No Reviews
Internal Medicine	5 Stars, 1 Review
McDonough District Hospital	2.3 Stars, 32 Reviews
Obstetrics and Gynecology	2 Stars, 4 Reviews
Pediatrics	3 Stars, 2 Reviews
Psychiatry	No Reviews
Facebook	
McDonough District Hospital	3.2 Stars, 118 Reviews

COME CELEBRATE WITH US!

**DOLORES KATOR SWITZER
WOMEN'S CENTER**

**EMPLOYEE &
PROVIDER
OPEN HOUSE**

**WEDNESDAY,
OCTOBER 2
11 A.M. - 1 P.M.**

LIGHT LUNCH WILL BE SERVED
Club sandwiches, chips, fruit and cookies.

OUR PLACE. OUR SPACE. OUR CASE.

MCDONOUGH DISTRICT HOSPITAL

